

# Scottish Association for Public Transport AGM

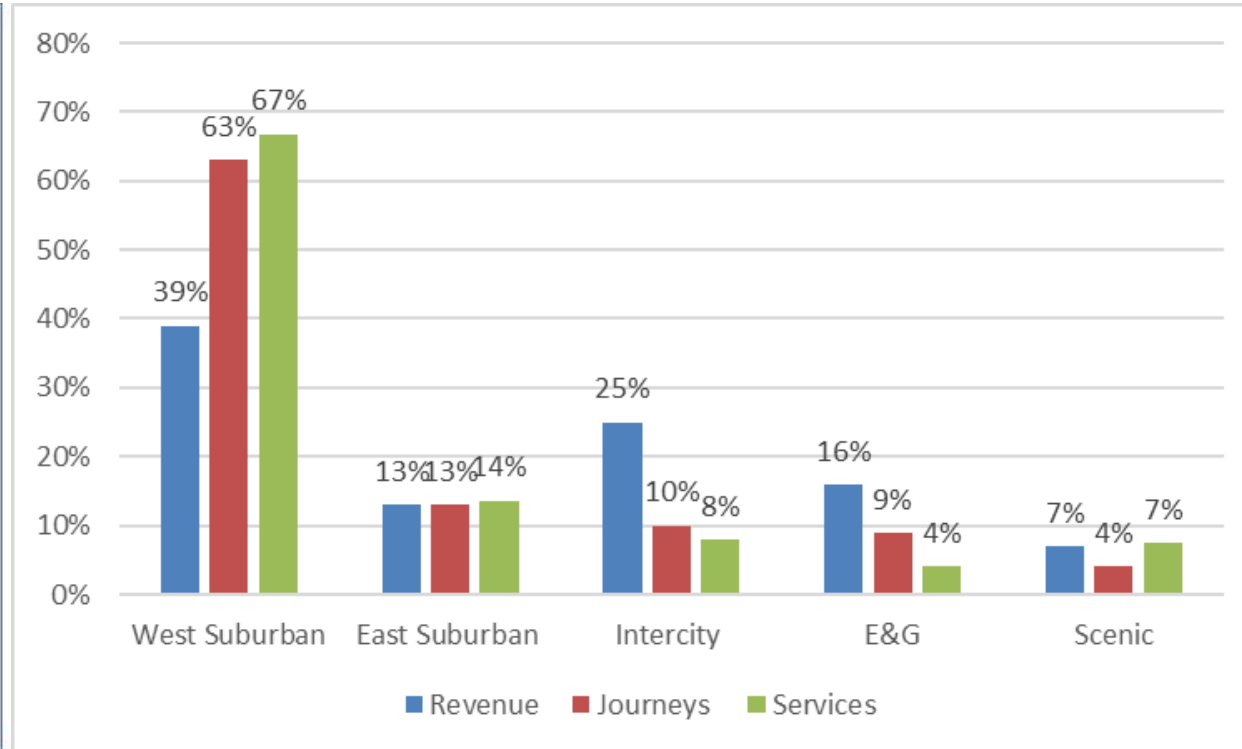
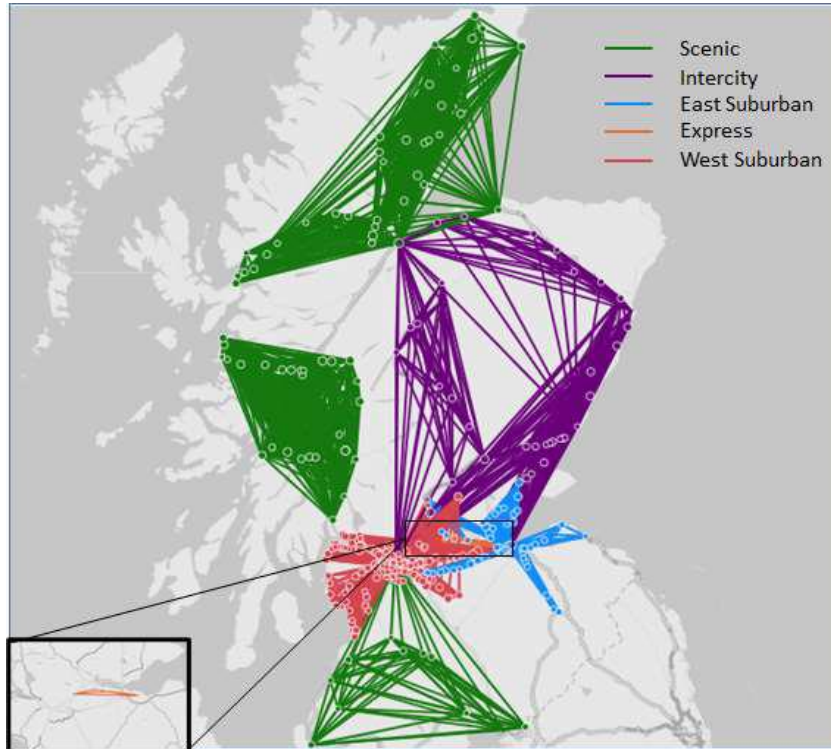
31 May 2025



SCOTLAND'S RAILWAY  
BETTER IN THE MAKING

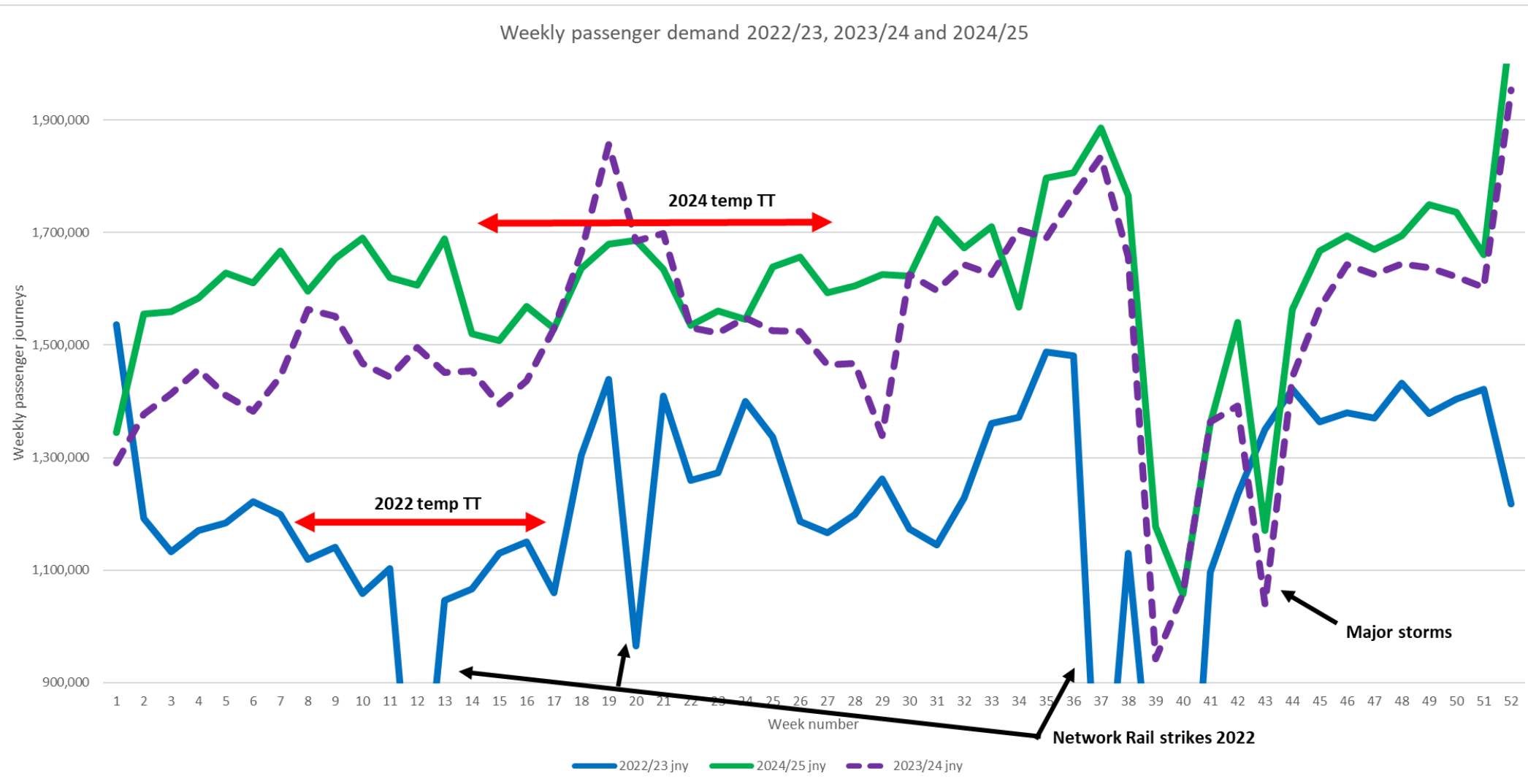


# BACKGROUND – SCOTRAIL MARKETS

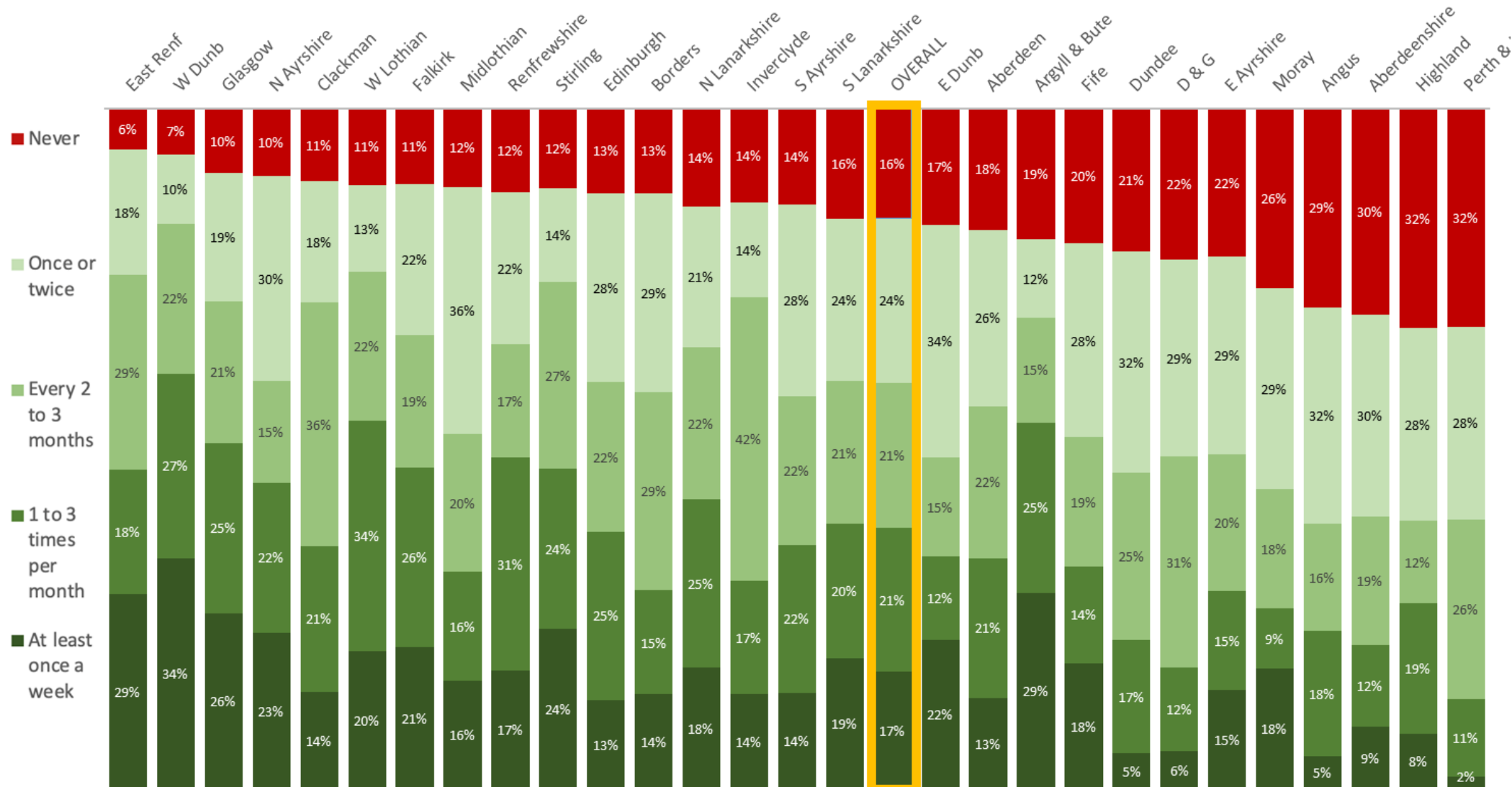


- Two thirds of demand comes from West Suburban (which includes the Greater Glasgow/Strathclyde region), generating almost 40 per cent of revenue.
- Intercity demand accounts for only 10 per cent of ScotRail journeys but with longer distance/higher yielding trips, accounts for a quarter of revenue.
- Scenic demand is highly seasonal.

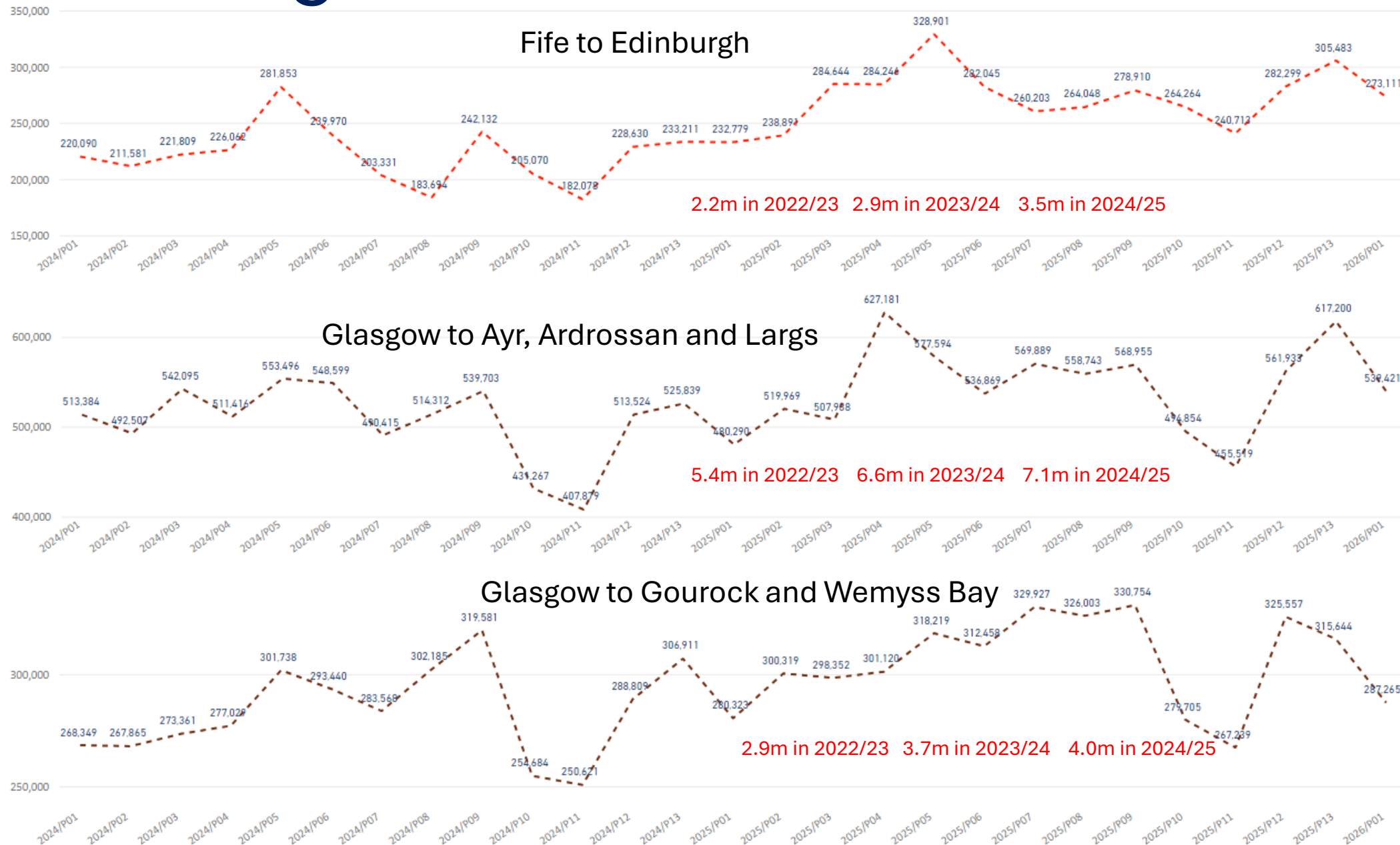
# BACKGROUND – PASSENGER GROWTH



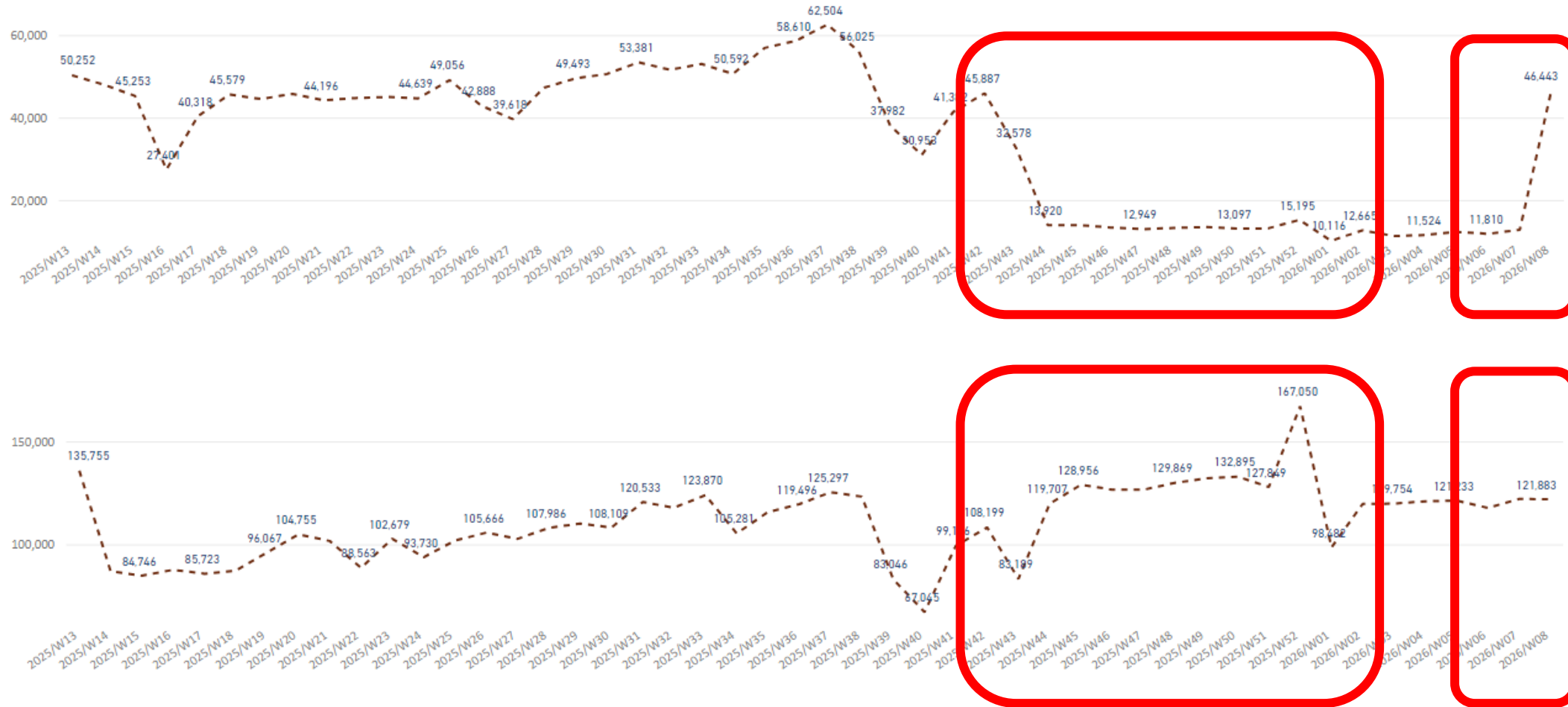
# BACKGROUND – PASSENGER USE



# Passenger demand (Apr 2023 – Apr 2025)



# East Kilbride closure and reopening



# Fastest growing stations

Station Name	2015-16	2016-17	2017-18	2018-19	2019-20	2022-23	2023-24	2024-25	2024-25
WILLIAMWOOD	248,394	262,297	268,373	276,657	276,388	162,632	190,015	402,789	112%
KENNISHEAD	60,457	64,296	78,573	89,894	89,912	78,913	90,100	184,866	105%
CURRIEHILL	67,082	66,783	69,391	69,254	81,256	69,372	109,886	196,874	79%
LIVINGSTON SOUTH	342,940	323,853	327,966	295,758	326,977	205,801	302,368	526,289	74%
KIRKNEWTON	51,736	47,697	50,256	42,997	50,661	39,853	63,860	110,897	74%
WALLYFORD	311,939	297,084	317,046	307,428	313,991	208,890	286,477	495,740	73%
DALGETY BAY	341,091	315,296	323,475	306,167	272,215	143,506	198,063	329,874	67%
POLLOKSHAWS E	331,424	369,387	413,428	407,667	426,115	179,323	254,934	416,178	63%
CARSTAIRS	53,210	58,058	57,493	58,107	61,317	13,491	28,889	46,541	61%
DUNFERMLINE QUMT	250,659	236,799	249,858	248,695	233,103	140,230	184,230	283,960	54%
ROSYTH	351,472	332,952	330,818	294,124	260,025	126,816	177,981	273,482	54%
WHITECRAIGS	300,744	323,201	318,483	345,178	345,643	215,147	277,395	425,178	53%
STEWARTON	317,209	309,912	320,615	330,266	325,229	182,070	208,212	318,722	53%
CHATELHERAULT	84,922	101,437	108,692	102,858	96,149	50,919	65,020	99,483	53%
MONIFIETH	6,685	5,869	5,998	9,262	21,798	24,411	35,575	54,401	53%
TROON	635,817	704,513	634,381	610,959	593,087	325,469	368,349	563,106	53%
KILMAURS	103,518	104,219	113,541	117,112	113,802	58,043	69,770	106,571	53%
FORT MATILDA	132,036	131,668	138,566	147,862	141,722	85,089	102,350	155,152	52%
LANGSIDE	225,156	249,181	261,796	261,272	265,383	120,901	168,065	253,619	51%
SHOTTS	213,595	197,448	183,343	172,703	180,400	115,514	153,043	229,466	50%





# ROLLING STOCK STRATEGY

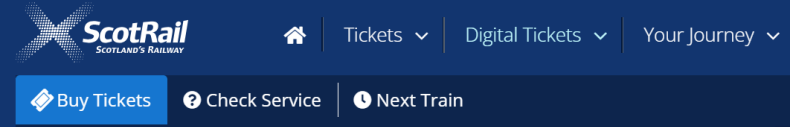
## LONG-TERM OVERVIEW

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- All existing fleets, except class 380 and 385 EMU life expired by 2040.
- This means we need to replace 65% of our existing trains
- Through three separate procurements:
  - Suburban: Glasgow suburban routes, Borders, Fife, and Perth and Dundee to Edinburgh and Glasgow.
  - Intercity: Central belt and Aberdeen and Inverness.
  - Rural: South-West Scotland, West Highland, Far North, and Kyle routes.
- This approach maximises the number of trains forming each procurement delivering economies of scale
- Reducing 11 fleet types to just 5 reduces operating costs and significantly improves the customer experience by providing consistency



# Other news



Welcome to Tap & Pay - a new, hassle-free way of travelling.

Tap & Pay is a trial of a new, convenient way to travel on ScotRail services. By using a dedicated mobile app, you can generate a barcode whenever you travel, which lets you access trains and stations without the need for a traditional ticket.

### Why use Tap & Pay?

- **Save time:** Generate a barcode and scan it as you travel.
- **Travel flexibly:** No need to buy a ticket in advance.
- **Best value:** On daily and weekly tickets\*
- **Railcard discounts:** Your Railcard discount is applied automatically.
- **Secure payments:** Enjoy secure and automated charging.
- **Track your trips:** Access your full journey and payment history in your account.

*\*Excludes Advance and Split Tickets.*

### How does it work?

With Tap & Pay, you register a few details within an easy-to-use app. Then, whenever you start a journey, nominate your origin station and you will be given a barcode that can be scanned by our on-board staff and used

## NEWS

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### Why are there not enough train drivers in Scotland?



Amina Ibrar has been training to become a ScotRail train driver for the last seven months

Andrew Picken Steven Godden

## Our timetable has changed





# Questions and Discussion